



Helping to make our District safe and enjoyable for all

COMMUNITY SAFETY

Te Whakamaru o Tū



WHAT THESE ACTIVITIES WILL COST AND HOW WE ARE GOING TO PAY FOR THEM

FUNDING IMPACT STATEMENT - COMMUNITY SAFETY

LTP 2012/13 \$000		LTP 2013/14 \$000	AP 2013/14 \$000	VARIANCE 2013/14 \$000
OPERATIONAL				
Sources of operating funding				
1,339	General rates, uniform annual general charges, rates penalties	1,437	1,641	204
	- Targeted rates (other than a targeted rate for water supply)	-	-	-
87	Subsidies and grants for operating purposes	90	70	(20)
1,184	Fees, charges, and targeted rates for water supply	1,239	1,108	(131)
	- Internal charges and overheads recovered	-	-	-
509	Local authorities fuel tax, fines, infringement fees, and other receipts	525	438	(87)
3,119	Total operating funding (A)	3,291	3,257	(34)
Applications of operating funding				
1,862	Payments to staff and suppliers	2,013	2,013	-
1	Finance costs	2	1	(1)
1,027	Internal charges & overheads applied	1,034	925	(109)
	- Other operating funding applications	-	-	-
2,890	Total applications of operating funding (B)	3,049	2,939	(110)
229	Surplus (deficit) of operating funding (A-B)	242	318	76
CAPITAL				
Sources of capital funding				
	- Subsidies and grants for capital expenditure	-	63	63
	- Development and financial contributions	-	-	-
39	Increase (decrease) in debt	(5)	(3)	2
	- Gross proceeds from sale of assets	-	-	-
	- Lump sum contributions	-	-	-
39	Total sources of capital funding (C)	(5)	60	65
Applications of capital funding				
Capital expenditure				
	- to meet additional demand	-	-	-
39	- to improve level of service	-	-	-
	- to replace existing assets	-	77	77
229	Increase (decrease) in reserves	237	301	64
	- Increase (decrease) of investments	-	-	-
268	Total applications of capital funding (D)	237	378	141
(229)	Surplus (deficit) of capital funding (C-D)	(242)	(318)	(76)
	- Funding Balance ((A-B) + (C-D))	-	-	-



LICENSING (LIQUOR & GAMBLING)



Community Outcomes

IN BRIEF...

We undertake this activity to protect the community from excessive and unsafe exposure to alcohol and gambling facilities. This activity promotes responsible drinking habits in safe environments and helps to reduce the risk of harm caused by the excessive or inappropriate consumption of alcohol. This year we will monitor and control alcohol and gaming venues in our District, through our role as the District Licensing Committee. This involves processing and issuing licences relating to the sale of liquor, working with other organisations to perform controlled purchase operations and administering the Gambling Policy for Class Four Venues (Gaming machine venues) and Board Venues (TABs).

A project was started in the 2012/13 year to respond to the changes required by the new Sale and Supply of Alcohol Act 2012. This Act creates changes for licence holders, holders of manager's certificates, territorial authorities, enforcement agencies and the public. The Act comes into force in stages, most of which will be in the 2013/14 year. For this project we will be working collaboratively with Ōpōtiki District Council and Kawerau District Council to create a Joint District Licensing Committee and a Local Alcohol Policy.

WHAT WE WANT TO ACHIEVE

The following table shows our targets for the next year as set through the LTP.

GOAL	MEASURE	TARGET
Licensed premises comply with the Sale of Liquor Act and Gambling Act	Percentage of licensed premises inspected each year	100%
	Controlled purchase operations are conducted annually	Two per year



REGULATION MONITORING

IN BRIEF...

We undertake this activity in response to public demand to deal with the issues of nuisance, public health and safety and offensive behaviour. There is a public expectation that we will respond to and enforce bylaws and statutes where required. Because the costs of enforcement can be high, we aim to operate in a holistic way and consider a range of solutions to issues. Over the next year, we will continue to enforce a number of the Council’s bylaws. Key duties include licensing of street stalls, removing obstructions in public places such as overgrown trees, responding to complaints about long grass in urban areas, fire prohibitions, removing abandoned vehicles or vehicles parked in the wrong place and responding to illegal dumping.

WHAT WE WANT TO ACHIEVE

The following table shows our targets for the next year as set through the LTP.

GOAL	MEASURE	TARGET
The Council administers and enforces bylaws to deal with issues that create nuisance to the community	Percentage of urgent* complaints relating to bylaw breaches responded to within one hour and non-urgent within 24 hours	100%

* Urgent, in this context, means anything with an immediate and significant impact on people’s health and safety, or on the environment.



BUILDING

COMMUNITY SAFETY

IN BRIEF...

This activity focuses on protecting the community from unsafe buildings and ensures that buildings are designed and constructed in a manner that is sustainable development. The Building activity is responsible for receiving, processing and issuing building consents, through our role as a Building Consent Authority. We will conduct inspections and enforce building consents in terms of what is built and how it is built. This means we will respond to building complaints and offer advice to people who are buying or building a home. This activity is heavily dependent on legislation, specifically the Building Act 2004. This year we will be looking at standardising our processes regionally by working closely with the Lakes Coast Cluster Group. We will also be working with business owners in the Whakatāne CBD in order to support the earthquake strengthening programme. We work hard to try and ensure people, including developers, are clear about requirements, including costs and timeframes. We encourage you to come in and talk to us before or during works to ensure things are done correctly the first time.

WHAT WE WANT TO ACHIEVE

The following table shows our targets for the next year as set through the LTP.

GOAL	MEASURE	TARGET
High quality outcomes for building consent and code compliance applications are provided in a timely and professional manner	Satisfaction with the process Council used for your building consent	56-60
	Average working days for processing building consents	15 days



ENVIRONMENTAL HEALTH



Community Outcomes

IN BRIEF...

We provide this activity to ensure public health is maintained so you are confident that your food is safe when you go out to eat, or your water supply is safe and free from contamination. For this activity, there are three key functions. Firstly, we will provide licensing of registered premises such as food premises, camping grounds, funeral directors and hairdressers. Secondly, we will monitor the state of the environment including public and private water supplies, environmental noise and contaminated land. Thirdly, we will respond to nuisance complaints such as excessive and unreasonable noise, offensive refuse and odour from neighbouring properties. This activity is regulated by the Food Act 1981, Health Act 1956, Resource Management Act 1991, Building Act 2004 and associated regulations and bylaws. A key issue for this activity is that the legislative landscape is continually changing. We will keep on top of any changes by ensuring that staff have the appropriate resources available to them to ensure compliance.

WHAT WE WANT TO ACHIEVE

The following table shows our targets for the next year as set through the LTP.

GOAL	MEASURE	TARGET
100% of residents and ratepayers have access to healthy buildings and a healthy environment	Satisfaction that the Environmental Control Services such as public health, food, noise, litter and liquor licensing make the environment a healthier place to live (Customer Satisfaction Index score)	66-70
	Percentage of after-hours excessive noise complaints responded to within contracted timeframes	100%



EMERGENCY MANAGEMENT

IN BRIEF...

The purpose of this activity is to ensure the community is prepared for natural hazards and the adverse environmental effects that may follow. This includes making sure we are able to respond quickly and appropriately to any situation threatening our community. We will achieve this through our Civil Defence, Rural Fire and Hazardous Substances functions.

This year we will give effect to the Bay of Plenty Group Civil Defence Emergency Management Plan through our planning to achieve the objectives and goals it contains. This includes response planning and public education to ensure public preparedness. We will also be reviewing local planning arrangements and specifically working on district earthquake and volcanic procedures.

It is likely that the Whakatāne District Rural Fire Authority will become part of an Enlarged Central North Island Rural Fire Authority in the next financial year. This may change the geographic area that the Council administers for rural fire by rationalising areas of responsibility with the Department of Conservation and Pumicelands Rural Fire Authorities. These changes will see efficiencies across the sector in time.

WHAT WE WANT TO ACHIEVE

The following table shows our targets for the next year as set through the LTP.

GOAL	MEASURE	TARGET
The Council will respond and lead the community in an emergency	Percentage of major events where an Emergency Operation Centre is setup and functional within two hours of the controller establishing the event as a major emergency	100%
	Frequency of regular and ongoing training undertaken by the Whakatāne Emergency Response Team and the Whakatāne Rural Fire Force	Fortnightly



COMMUNITY DEVELOPMENT



IN BRIEF...

We will deliver projects that promote a District response to local and national social issues which threaten the safety and health of our communities. The Council provides this activity in response to public demand, although many of the policies developed in this area are required by legislation. Over the coming year, we will coordinate the development of projects, strategies, policies and programmes that improve social well-being and/or reduce crime, in line with our Community Strategy. Because of the nature of this activity, most projects are funded through grants and subsidies from Central Government and charitable trusts. Part of this activity also involves coordinating the Whakatāne District Youth Council. This year we will be defining priority areas and accessing funding to ensure the effective delivery of this activity. A focus will be the co-ordination with other council activities (such as Road Safety) and agencies to achieve positive community outcomes.

WHAT HAS CHANGED

This year we have included an additional \$77,000 for the upgrade and extension of our CCTV network. The majority of this project will be funded by subsidy and the remainder will be funded through the Harbour Fund and Parking reserves. This project is part of a continual renewal of the CCTV network over the course of the LTP.

WHAT WE WANT TO ACHIEVE

The following table shows our targets for the next year as set through the LTP.

GOAL	MEASURE	TARGET
Social well-being is improved in the District through a range of strategies, policies and projects	Number of programmes or projects completed on an annual basis in response to social issues facing the District	4



ANIMAL CONTROL

Community Outcomes

IN BRIEF...

This service aims to ensure public safety and safeguards the community from wandering, threatening and attacking animals. We do this by providing dog and stock control services, as well as the pound service. This includes services for dog registration, advising the public on responsible animal ownership, receiving complaints and taking enforcement action where necessary. The pound service gives roaming or abandoned animals’ shelter and food. We try to rehouse these animals where possible and appropriate.

WHAT WE WANT TO ACHIEVE

The following table shows our targets for the next year as set through the LTP.

GOAL	MEASURE	TARGET
Public safety and comfort is protected	Percentage of aggressive/threatening dogs and roaming stock complaints responded to within half an hour. All other complaints responded to within 24 hours	100%
	Satisfaction with Councils Dog Control Service (Customer Satisfaction Index score)	67-71