

RATES REMISSION FOR WATER LEAKAGE

1.0 OBJECTIVE OF THE POLICY

The objective of the remission policy is to enable the Council to act fairly and reasonably to reduce accounts that are unusually high due to water leakage where there is clear evidence of timely repairs.

2.0 CONDITIONS AND CRITERIA

2.1 This policy applies only to targeted rates for water consumption.

2.2 Up to 100% of water leakage will be remitted unless negligence is shown in regard to timeliness of repair or maintenance of system (i.e. multiple leaks).

2.3 Applications under this policy must be in writing and must be made by the ratepayer of the rating unit concerned.

3.0 DEFINITION

“Water Leakage”: The difference between the average consumption of the property and the consumption over and above that average.


“Average consumption”: The average of the previous four billing periods charged to the customer.

4.0 DELEGATION

4.1 That the delegated authority for this policy is set out in the Delegations Register.

Rate Payer			
Property Address			
Phone Number		Mobile Number	
Email Address			
Postal Address (if different from Property address)			
Valuation Number		Invoice Date	
Water Scheme		Meter Serial Number	

I confirm that I have read and understood the information and Conditions of the Policy (overleaf), and that the information I have provided is true and correct.

	Please read and tick as appropriate:
	I have supplied evidence that a leak existed and has been repaired
	The leak was repaired in a timely manner
	I have not received a leak remission within the last two years

Rate Payer			
Signature		Date	

FOR OFFICE USE ONLY

Has this meter had a previous remission granted?	YES / NO
--	----------