

## Been affected by the April floods?

### NEED HELP TO NAVIGATE YOUR WAY AROUND?

We know how much you want to get back on your feet.

Whakatāne District Council's Recovery Team has put in place a team of Navigators to help.

### WHAT IS A NAVIGATOR?

If you've been affected by the April floods, Navigators can help you with the challenges of getting back on your feet.

***The service is free – and confidential.***

### HOW CAN A NAVIGATOR HELP ME?

#### NAVIGATORS:

- Support your recovery
- Offer a personalised service
- Help you access a range of available information, services and resources.

## NAVIGATORS PROVIDE YOU WITH WRAP AROUND SERVICES:

- Provide one-on-one support and assistance
- Up to date information, while connecting you to other support agencies eg. Work and Income, MBIE etc
- Help you to gain access to specialist services such as legal advice, budget advice, Liveable Homes Project etc
- Updates on grant applications / financial assistance available
- Housing / tenancy issues / temporary accommodation / storage / pets
- Access to other social and health services eg. Counselling services; GP services.

## HOW DO I ACCESS NAVIGATOR SERVICES?

To opt into the service, or find out more, please phone: 07 306 0500 or email: [navigatorservices@whakatane.govt.nz](mailto:navigatorservices@whakatane.govt.nz)